Member ATM/Debit Dispute Form

UT Federal Credit Union
(Please Print)

Step 1: First try to contact the Merchant to resolve the Dispute. If Merchant is not available to contact or the problem could not be resolved then you can dispute the charge with the Credit Union.
Step 2: ***If this is a disputed charge, other than a duplicate transaction, then we need ALL of the following completed:***

(Please check one)

- Duplicate Transaction
- Dispute (Please include all disputed transactions on this form or use an additional sheet of paper if needed)
  - Was the card in the possession of the Member? ___Yes ___No

---

Branch: _____ Date: _____ Phone: (___) _____ Taken By: _____

ATM/Debit Card #: _____
Name: _____
Address: _____ City: _____
State: _____ Zip: _____ Home Phone: (___) _____
Employer: _____ Work Phone: (___) _____

Transaction(s) In Question:

Account Type	Account #	Amount	Date	Transaction/Merchant Name
(EX) Checking	999999	99.99	9/9/2099	Sunoco Gas Station Toledo, OH

Member Authorization
I _____ have supplied the above information, which is current and factual to the best of my knowledge, and hereby authorize UT Federal Credit Union to use the above information plus any other related information to investigate my claim(s).

Date: _____ Member Signature: _____